



GTE Service Corporation
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October 30, 1996

Mr. William F. Caton
Acting Secretary
Federal Communications Commission
Washington, DC 20554

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

Re: CC Docket No. 92-256 (GTE ONA)

Dear Mr. Caton:

Enclosed is the third quarter, 1996 ONA Installation and Maintenance Non-Discrimination Report for Enhanced Services for the GTE Telephone Operating Companies filed pursuant to ¶100 of the Commission's Memorandum Opinion and Order in CC Docket No. 92-256 released June 29, 1995 (11 FCC Rcd 1388).

This report covers the period from July 1, 1996 through September 30, 1996.

I may be reached at (202) 463-5291 if further information is needed.

Sincerely,

F. Gordon Maxson
Director-Regulatory Affairs

C: Policy & Program Planning Division

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List ABCDE

GTE INSTALLATION PARITY REPORT FOR ENHANCED SERVICES
(CC DOCKET 92-256)
JULY, AUGUST, SEPTEMBER 1996

ALL OTHER CUSTOMERS

SERVICE CATEGORIES	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
1 BUSINESS LINE	208026	9111	4.38%	4.73
2 PBX	2953	196	6.64%	6.69
3 CENTREX	49411	2701	5.47%	5.55
4 WATS	255763	10360	4.05%	4.59
5 MOBILE	68177	2848	4.18%	4.87
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	3510	-	-	15.85
8 FEATURE GROUP B **	-	-	-	-
9 FEATURE GROUP D **	-	-	-	-
10 DID (LINE AND TRUNK)	12032	-	-	20.87
11 PACKET DDD ACCESS LINE	3	-	-	7.00
12 PACKET SYNCHRONOUS ACCESS LINE	3	-	-	23.33
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	-	-	-	-
15 PROTECTION RELAYING	-	-	-	-
16 CONTROL CIRCUIT	314	-	-	63.26
17 TELEGRAPH GRADE 75 BAUD	47	-	-	94.53
18 TELEGRAPH GRADE 150 BAUD	-	-	-	-
19 VOICE- NON-SWITCHED LINE	191	-	-	32.70
20 VOICE-SWITCHED LINE	108820	4052	3.72%	4.46
21 VOICE-SWITCHED TRUNK	135217	5243	3.88%	4.69
22 VOICE AND TONE - RADIO LAND LINE	1	-	-	3.00
23 DATA LOW SPEED	67	-	-	7.36
24 BASIC DATA AND VOICE	5427	-	-	18.70
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	133	-	-	5.31

Note ** Cannot distinguish Feature Group B or Feature Group D in the system.

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26 VOICE AND DATA- SSN ACCESS	26	-	-	75.94
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-
28 DATA EXTENSION - VOICE GRADE DATA	84	-	-	13.20
29 PROTECTION RELAY VOICE GRADE	-	-	-	-
30 TELEPHOTO AND FACIMILE	71990	4310	5.99%	5.27
31 PROGRAM AUDIO 200-3500 HZ	5	-	-	6.00
32 PROGRAM AUDIO 100-5000 HZ	7	-	-	12.00
33 PROGRAM AUDIO 50-8000 HZ	25	-	-	9.89
34 PROGRAM AUDIO 50-15000 HZ	42	-	-	9.00
35 TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36 TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37 DIGITAL VOICE CIRCUIT	520	-	-	35.56
38 DIGITAL DATA -2.4kbps	74	-	-	39.99
39 DIGITAL DATA -4.8kbps	95	-	-	18.00
40 DIGITAL DATA -9.6kbps	973	-	-	14.01
41 DIGITAL DATA -56kbps	6198	-	-	12.44
42 DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	5721	-	-	14.66
43 DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
44 DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45 DEDICATED DIGITAL 44.736 MBPS	102	-	-	33.94
46 DEDICATED DIGITAL 45 MBPS or higher	18	-	-	7.64
47 DEDICATED ALERT TRANSPORT	-	-	-	-
48 DEDICATED DERIVED CHANNEL	1	-	-	28.00
49 DEDICATED NETWORK ACCESS LINK (DNAL)	101	-	-	24.49

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SERVICE CATEGORIES	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
1 BUSINESS LINE	17	0	0.00%	4.77
2 PBX	-	-	-	-
3 CENTREX	1	0	0.00%	13.00
4 WATS	2	0	0.00%	13.00
5 MOBILE	-	-	-	-
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	-	-	-	-
8 FEATURE GROUP B	-	-	-	-
9 FEATURE GROUP D	-	-	-	-
10 DID (LINE AND TRUNK)	-	-	-	-
11 PACKET DDD ACCESS LINE	-	-	-	-
12 PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	-	-	-	-
15 PROTECTION RELAYING	-	-	-	-
16 CONTROL CIRCUIT	-	-	-	-
17 TELEGRAPH GRADE 75 BAUD	-	-	-	-
18 TELEGRAPH GRADE 150 BAUD	-	-	-	-
19 VOICE- NON-SWITCHED LINE	-	-	-	-
20 VOICE-SWITCHED LINE	-	-	-	-
21 VOICE-SWITCHED TRUNK	1	0	0.00%	13
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23 DATA LOW SPEED	-	-	-	-
24 BASIC DATA AND VOICE	-	-	-	-
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	-	-	-	-
26 VOICE AND DATA- SSN ACCESS	-	-	-	-
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-

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28 DATA EXTENSION - VOICE GRADE DATA	-	-	-	-
29 PROTECTION RELAY VOICE GRADE	-	-	-	-
30 TELEPHOTO AND FACIMILE	-	-	-	-
31 PROGRAM AUDIO 200-3500 HZ	-	-	-	-
32 PROGRAM AUDIO 100-5000 HZ	-	-	-	-
33 PROGRAM AUDIO 50-8000 HZ	-	-	-	-
34 PROGRAM AUDIO 50-15000 HZ	-	-	-	-
35 TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36 TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37 DIGITAL VOICE CIRCUIT	-	-	-	-
38 DIGITAL DATA -2.4kbps	-	-	-	-
39 DIGITAL DATA -4.8kbps	-	-	-	-
40 DIGITAL DATA -9.6kbps	-	-	-	-
41 DIGITAL DATA -56kbps	-	-	-	-
42 DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	-	-	-	-
43 DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
44 DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45 DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
46 DEDICATED DIGITAL 45 MBPS or higher	-	-	-	-
47 DEDICATED ALERT TRANSPORT	-	-	-	-
48 DEDICATED DERIVED CHANNEL	-	-	-	-
49 DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-

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ALL OTHER CUSTOMERS

SERVICE CATEGORIES	TOTAL REPORTS	COMMITMENTS MISSED	PERCENT COMMITMENTS MISSED	AVERAGE INTERVAL (HOURS)
1 BUSINESS LINE	38181	2291	6.00%	11.13
2 PBX	2306	222	9.63%	13.35
3 CENTREX	685	177	25.84%	8.55
4 WATS	311	79	25.40%	7.80
5 MOBILE	24	2	8.33%	12.95
6 FEATURE GROUP A	1	-	-	3.48
7 FOREIGN EXCHANGE	1131	-	-	8.76
8 FEATURE GROUP B **	-	-	-	-
9 FEATURE GROUP D **	-	-	-	-
10 DID (LINE AND TRUNK)	535	-	-	10.31
11 PACKET DDD ACCESS LINE	4	-	-	2.70
12 PACKET SYNCHRONOUS ACCESS LINE	28	-	-	6.42
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	-	-	-	-
15 PROTECTION RELAYING	3	-	-	2.27
16 CONTROL CIRCUIT	410	-	-	10.02
17 TELEGRAPH GRADE 75 BAUD	9	-	-	20.22
18 TELEGRAPH GRADE 150 BAUD	-	-	-	N/A
19 VOICE- NON-SWITCHED LINE	97	-	-	12.09
20 VOICE-SWITCHED LINE	282	125	44.33%	7.80
21 VOICE-SWITCHED TRUNK	182	62	34.07%	13.90
22 VOICE AND TONE - RADIO LAND LINE	3	-	-	16.73
23 DATA LOW SPEED	155	-	-	5.85
24 BASIC DATA AND VOICE	8861	-	-	5.88
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	175	-	-	5.85

Note ** Cannot distinguish Feature Group B or Feature Group D in the system.

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SERVICE CATEGORIES	TOTAL REPORTS	COMMITMENTS MISSED	PERCENT COMMITMENTS MISSED	AVERAGE INTERVAL (HOURS)
26 VOICE AND DATA- SSN ACCESS	36	-	-	6.06
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	4	-	-	12.54
28 DATA EXTENSION - VOICE GRADE DATA	265	-	-	4.05
29 PROTECTION RELAY VOICE GRADE	24	-	-	10.20
30 TELEPHOTO AND FACIMILE	2	-	-	31.88
31 PROGRAM AUDIO 200-3500 HZ	8	-	-	4.50
32 PROGRAM AUDIO 100-5000 HZ	2	-	-	62.84
33 PROGRAM AUDIO 50-8000 HZ	12	-	-	4.78
34 PROGRAM AUDIO 50-15000 HZ	10	-	-	5.40
35 TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36 TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37 DIGITAL VOICE CIRCUIT	473	-	-	6.66
38 DIGITAL DATA -2.4kbps	19	-	-	2.35
39 DIGITAL DATA -4.8kbps	70	-	-	6.18
40 DIGITAL DATA -9.6kbps	732	-	-	4.03
41 DIGITAL DATA -56kbps	4012	-	-	4.43
42 DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	3684	-	-	3.78
43 DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
44 DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45 DEDICATED DIGITAL 44.736 MBPS	45	-	-	3.36
46 DEDICATED DIGITAL 45 MBPS or higher	4	-	-	3.64
47 DEDICATED ALERT TRANSPORT	-	-	-	-
48 DEDICATED DERIVED CHANNEL	8	-	-	2.80
49 DEDICATED NETWORK ACCESS LINK (DNAL)	50	-	-	6.79

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1 BUSINESS LINE	-	-	-	-
2 PBX	2	0	0.00%	2.93
3 CENTREX	-	-	-	-
4 WATS	-	-	-	-
5 MOBILE	-	-	-	-
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	-	-	-	-
8 FEATURE GROUP B	-	-	-	-
9 FEATURE GROUP D	-	-	-	-
10 DID (LINE AND TRUNK)	-	-	-	-
11 PACKET DDD ACCESS LINE	-	-	-	-
12 PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	-	-	-	-
15 PROTECTION RELAYING	-	-	-	-
16 CONTROL CIRCUIT	-	-	-	-
17 TELEGRAPH GRADE 75 BAUD	-	-	-	-
18 TELEGRAPH GRADE 150 BAUD	-	-	-	-
19 VOICE- NON-SWITCHED LINE	-	-	-	-
20 VOICE-SWITCHED LINE	-	-	-	-
21 VOICE-SWITCHED TRUNK	-	-	-	-
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
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27 VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-
28 DATA EXTENSION - VOICE GRADE DATA	-	-	-	-
29 PROTECTION RELAY VOICE GRADE	-	-	-	-
30 TELEPHOTO AND FACIMILE	-	-	-	-
31 PROGRAM AUDIO 200-3500 HZ	-	-	-	-
32 PROGRAM AUDIO 100-5000 HZ	-	-	-	-
33 PROGRAM AUDIO 50-8000 HZ	-	-	-	-
34 PROGRAM AUDIO 50-15000 HZ	-	-	-	-
35 TV CHANNEL, ONEWAY 15kHz AUDIO	-	-	-	-
36 TV CHANNEL, ONEWAY 5kHz AUDIO	-	-	-	-
37 DIGITAL VOICE CIRCUIT	-	-	-	-
38 DIGITAL DATA -2.4kbps	-	-	-	-
39 DIGITAL DATA -4.8kbps	-	-	-	-
40 DIGITAL DATA -9.6kbps	-	-	-	-
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45 DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
46 DEDICATED DIGITAL 45 MBPS or higher	-	-	-	-
47 DEDICATED ALERT TRANSPORT	-	-	-	-
48 DEDICATED DERIVED CHANNEL	-	-	-	-
49 DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-